



OFFICIAL SWEEPSTAKES RULES

SWEEPS RULES

Governing Promotional Play on the Golden Ticket Online Arcade Platform

Golden Ticket Online Arcade

Sponsor / Promoter

Effective Date: **August 17, 2026**

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NO PURCHASE NECESSARY. 21+. ELIGIBILITY RESTRICTIONS APPLY.

VOID WHERE PROHIBITED OR RESTRICTED BY LAW.

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NO PURCHASE OR PAYMENT IS NECESSARY TO PARTICIPATE IN PROMOTIONAL PLAY OR TO HAVE AN OPPORTUNITY TO RECEIVE A REWARD. A PURCHASE OR PAYMENT WILL NOT INCREASE A PARTICIPANT'S CHANCES OF WINNING.

Golden Ticket Online Arcade ("GTOA") is a social gaming platform that offers entertainment gameplay using Gold Coins and separate promotional sweepstakes opportunities using Sweeps Coins. Gold Coins are for entertainment purposes only, have no monetary value, and cannot be redeemed for rewards. Sweeps Coins are promotional entries that may be used in eligible Promotional Play for an opportunity to receive additional Sweeps Coins that may become eligible for redemption in accordance with these Sweeps Rules.

REWARD REDEMPTIONS ARE SUBJECT TO APPLICABLE MINIMUM AND MAXIMUM REDEMPTION AMOUNTS AND OTHER MATERIAL REQUIREMENTS. CURRENT REQUIREMENTS ARE DISPLAYED WITHIN THE REDEMPTION FLOW BEFORE A REDEMPTION REQUEST IS SUBMITTED.

SWEEPS COINS OBTAINED THROUGH A NO-COST METHOD OF ENTRY HAVE THE SAME VALUE AND THE SAME CHANCE OF WINNING AS SWEEPS COINS OBTAINED BY ANY OTHER METHOD. USING A NO-COST METHOD OF ENTRY DOES NOT REDUCE A PARTICIPANT'S OPPORTUNITY TO RECEIVE A REWARD.

These Sweeps Rules govern Promotional Play and should be read together with GTOA's Terms and Conditions, Privacy Policy, Age & Eligibility Policy, Responsible Social Gameplay Policy, Refund Policy, Referral & Affiliate Program Policy, and any supplemental promotional terms applicable to particular Promotional Play. Capitalized terms not separately defined in these Sweeps Rules have the meanings assigned to them in the Terms and Conditions.

PLEASE NOTE THAT THESE SWEEPS RULES INCORPORATE THE DISPUTE RESOLUTION PROVISIONS OF THE TERMS AND CONDITIONS, WHICH INCLUDE A PROVISION WAIVING THE RIGHT TO PURSUE ANY CLASS, GROUP, OR REPRESENTATIVE CLAIM AND REQUIRING YOU TO PURSUE PAST, PENDING, AND FUTURE DISPUTES BETWEEN YOU AND US THROUGH INDIVIDUAL ARBITRATION UNLESS YOU OPT OUT WITHIN THE SPECIFIED TIME FRAME. SEE SECTION 12 OF THESE SWEEPS RULES FOR MORE INFORMATION.

1. ELIGIBILITY TO PARTICIPATE

1.1 Definitions

The following definitions apply to these Sweeps Rules:

- **Platform:** The Golden Ticket Online Arcade website, application, and related services through which GTOA makes entertainment gameplay and Promotional Play available.
- **Customer Account:** An account registered by an individual with GTOA in accordance with the Terms and Conditions.
- **Participant:** A person who participates in Promotional Play.
- **Eligible Participant:** A natural person who satisfies the age, residency, physical-location, Account, identity, jurisdictional, and other eligibility requirements applicable to Promotional Play under these Sweeps Rules.
- **Permitted Territories:** Jurisdictions within the United States in which GTOA makes Promotional Play available in accordance with applicable law and GTOA's then-current jurisdictional eligibility requirements. Current jurisdictional eligibility information is available through the Platform. Promotional Play is void where prohibited or restricted by applicable law. This term corresponds to "Eligible Jurisdiction" as used in the Terms and Conditions.
- **Promotional Play:** The sweepstakes promotions offered by GTOA in accordance with these Sweeps Rules and any applicable supplemental promotional terms.
- **Gold Coins (GC):** Virtual social-game currency intended solely for entertainment gameplay. Gold Coins have no monetary value, cannot be redeemed for money or other rewards, and are separate from Sweeps Coins. Gold Coins do not constitute money, deposits, stored value, or property redeemable against GTOA.
- **Sweeps Coins (SC):** Promotional sweepstakes entries made available by GTOA through eligible methods described in these Sweeps Rules or applicable promotional terms. Sweeps Coins are not deposits, stored-value funds, or

purchased currency. The terms “Sweeps Coins” and “Sweepstakes Coins” are used interchangeably across GTOA policies and have the same meaning.

- **Non-Redeemable Sweeps Coins:** Sweeps Coins available for eligible Promotional Play that have not yet satisfied the conditions required for redemption.
- **Redeemable Sweeps Coins:** Sweeps Coins that have satisfied applicable gameplay requirements and have been designated as eligible for redemption, subject to verification, jurisdictional eligibility, redemption requirements, and these Sweeps Rules.
- **Postal Request Code:** A unique, single-use code required for a postal no-cost entry, obtained in accordance with Section 3.4.

1.2 Age and Eligibility Requirements

Promotional Play is available only to Eligible Participants who are at least twenty-one (21) years of age at the time of participation and who satisfy all applicable eligibility requirements. A Participant must satisfy applicable residency and physical-location requirements when participating in Promotional Play.

ELIGIBILITY RESTRICTIONS APPLY. PARTICIPATION IS VOID WHERE PROHIBITED OR RESTRICTED BY APPLICABLE LAW.

1.3 Underage Participation

Promotional Play is not directed to and may not be used by any person under twenty-one (21) years of age. If GTOA determines that a Participant did not satisfy the applicable minimum age requirement, that person's entries and Promotional Play will be void, any associated Sweeps Coins will be cancelled, and the Account will be closed.

Where GTOA determines that a person under the applicable minimum age completed a purchase through the Platform, GTOA will refund the amount of that purchase to the original payment method, to the extent reasonably practicable and permitted by applicable law. GTOA may require reasonable proof of age and identity before processing a refund under this Section. Any refund under this Section will be reduced by amounts previously redeemed, paid, or otherwise disbursed to the person or to a third party at their direction.

A parent or legal guardian who believes a minor has registered an Account or made a purchase should contact Customer Support at support@gtoarcade.com or eligibility@gtoarcade.com.

1.4 Legal Compliance

Promotional Play is subject to applicable federal, state, and local laws and regulations. Participants may participate only while satisfying GTOA's applicable eligibility and jurisdictional requirements.

GTOA may use reasonable measures to determine or verify a Participant's age, identity, residency, physical location, Account ownership, and other eligibility information at registration, during participation, in connection with redemption, or at another time reasonably necessary for compliance, security, or fraud prevention.

Use of a VPN, proxy, location-spoofing or masking technology, false or misleading information, or other means intended to circumvent GTOA's jurisdictional or eligibility controls is prohibited. GTOA may restrict, suspend, investigate, disqualify, or close an Account where appropriate under these Sweeps Rules, the Terms and Conditions, and applicable law.

1.5 Jurisdictional Availability

GTOA may restrict, suspend, or discontinue Promotional Play in a jurisdiction when reasonably necessary based on applicable law, regulatory requirements, legal guidance, enforcement developments, or GTOA's compliance determinations.

Current jurisdictional eligibility requirements are made available through the Platform. Jurisdictional changes apply prospectively from the applicable effective date. Where applicable law requires additional notice or consent, GTOA will provide such notice or obtain such consent.

1.6 Agreement to These Sweeps Rules

By participating in Promotional Play, a Participant agrees to be bound by these Sweeps Rules, the Terms and Conditions, and any supplemental promotional terms applicable to the particular Promotional Play. GTOA will administer Promotional Play and make eligibility determinations in accordance with those terms and applicable law.

1.7 Reward Contingency

Eligibility to receive or redeem a reward is subject to satisfaction of these Sweeps Rules and any material terms disclosed for the applicable Promotional Play.

1.8 Employee and Affiliate Exclusions

Employees, officers, directors, and persons materially involved in the administration of GTOA Promotional Play, together with members of their immediate families or households where applicable, are not eligible to participate unless expressly permitted under separate written promotional terms and applicable law.

A marketing affiliate, while acting in that capacity, is subject to the participation exclusions set out in the Terms and Conditions and the Referral & Affiliate Program Policy. No participant may receive or redeem referral rewards, Sweeps Coins, or other promotional benefits attributable to their own referral or affiliate activity, to a self-referral, or to an Account they control.

2. SPONSOR / PROMOTER

The Sponsor and Promoter of Promotional Play offered through the Platform is GTOA LLC d/b/a Golden Ticket Online Arcade. Current legal and contact information for GTOA is available through the Platform.

3. HOW TO OBTAIN SWEEPS COINS

3.1 Account Requirement

Except where expressly stated otherwise in applicable promotional terms, a Participant must have an active Customer Account in good standing to participate in Promotional Play or receive Sweeps Coins. Creating a Customer Account is free, and no purchase or payment is required to register an Account.

3.2 Methods to Obtain Sweeps Coins

Eligible Participants may obtain Sweeps Coins through one or more methods made available by GTOA, including the methods described below, recurring no-cost promotional awards, randomly distributed no-cost promotional opportunities, and other no-cost promotional opportunities offered through the Platform or under applicable supplemental promotional terms. Availability, Sweeps Coin amounts, frequency, claim periods, entry limits, eligibility criteria, and other material conditions may vary and will be disclosed before participation.

No purchase or payment of any kind is necessary to obtain Sweeps Coins or to participate in Promotional Play. Sweeps Coins obtained through a no-cost method of entry have the same value, are subject to the same gameplay requirements, and carry the same chance of receiving a reward as Sweeps Coins obtained through any other method.

3.2(a) Promotional Sweeps Coins Included with Gold Coin Packages

Promotional Sweeps Coins may be provided without additional charge in connection with certain Gold Coin packages. Participants purchase Gold Coins, not Sweeps Coins. Gold Coins are for entertainment gameplay only and cannot be redeemed for money or rewards.

Sweeps Coins provided in connection with a Gold Coin package are promotional and are not directly redeemable upon receipt. Such Sweeps Coins must satisfy the applicable gameplay requirement before eligible Sweeps Coins resulting from qualifying Promotional Play may become Redeemable Sweeps Coins.

The Gold Coin amount, any associated promotional Sweeps Coin amount, purchase price, and other material package terms will be displayed before purchase.

3.2(b) No-Cost Giveaways and Drawings

GTOA may offer no-cost promotional giveaways, drawings, or other opportunities through the Platform, official communications, social-media channels, or other authorized promotional channels. The rules applicable to such promotions are set out in Section 7 of these Sweeps Rules. The applicable entry method, eligibility requirements, entry limits, promotional period, available reward, and other material conditions for a particular promotion are disclosed in connection with that promotion before participation.

3.2(c) Online No-Cost Entry

GTOA may make one or more no-cost online entry methods available to Eligible Participants. Applicable eligibility periods, entry limits, Sweeps Coin amounts, and other material conditions will be clearly disclosed before submission of the applicable entry. No purchase is necessary to use an eligible no-cost entry method.

3.2(d) Postal Request (Alternative Method of Entry)

Eligible Participants may receive free Sweeps Coins by obtaining a Postal Request Code and mailing a request that satisfies the requirements set out below. No purchase or payment of any kind is necessary to use this method.

The request must consist of a standard post card or piece of white paper (the "Request Card") measuring 4" x 6", unfolded, blank, and unlined, placed inside a stamped #10 envelope addressed in handwriting to:

Golden Ticket Online Arcade — Sweepstakes Department
2186 Jackson Keller Rd, Suite 2269
San Antonio, TX 78213

Participants must:

- i. Handwrite their return address on the front of the envelope, together with the words "Sweepstakes Entries"; and
- ii. Handwrite all of the following on only one side of the Request Card inserted inside the envelope:
 - a. In the top-left corner, one (and only one) unique, single-use Postal Request Code obtained in accordance with Section 3.4; and
 - b. Beneath the Postal Request Code, in the following order: their full name as shown on their government-issued identification; the email address registered to their Customer Account; the return or residential address registered to their Customer Account; and the following statement: "I wish to receive Sweeps Coins to participate in the sweepstakes promotions offered by Golden Ticket Online Arcade. By submitting this request, I hereby declare that I have read, understood, and agree to be bound by Golden Ticket Online Arcade's Terms and Conditions and Sweeps Rules."

FOR THE AVOIDANCE OF DOUBT, COMBINED REQUESTS SENT BY PACKAGE OR PARCEL DO NOT MEET THE REQUIREMENTS SET OUT ABOVE AND ARE INVALID.

COMPLETE POSTAL INSTRUCTIONS

Current step-by-step postal entry instructions, including how to obtain a Postal Request Code, are available on the Free Postal Entry (AMOE) Instructions page on the Platform. That page is publicly accessible without any purchase or payment.

Equal opportunity. Sweeps Coins obtained through the postal entry method have the same value, are subject to the same gameplay requirement, and carry the same chance of receiving a reward as Sweeps Coins obtained through any other method. No Gold Coin purchase and no Gold Coin balance is required to participate in Promotional Play or to receive a reward. GTOA will not make a Promotional Play opportunity available to Participants using another entry method that is unavailable to Participants using the postal entry method.

3.2(e) Recurring No-Cost Promotional Awards

GTOA may make recurring no-cost promotional awards available to Eligible Participants, including awards based on login, Account activity, participation streaks, or other no-cost eligibility criteria established for the applicable promotion.

The amount, frequency, claim period, limits, eligibility criteria, and other material conditions applicable to such an award will be disclosed through the Platform or applicable promotional terms before participation.

No purchase or payment is necessary to receive an eligible recurring no-cost promotional award. A purchase or payment will not increase the amount of such an award or a Participant's eligibility to receive it.

3.2(f) Random No-Cost Promotional Opportunities

GTOA may periodically make no-cost promotional opportunities available to Eligible Participants, including randomly distributed promotional opportunities, surprise promotional awards, free promotional spins, drawings, or similar no-cost promotional features.

No purchase or payment is necessary to be selected for, participate in, or receive a reward through an eligible no-cost promotional opportunity. A purchase or payment will not increase a Participant's likelihood of selection or chances of receiving a particular reward.

The applicable eligibility criteria, selection method, participation period, limits, available rewards, winner or result determination criteria, odds or method of determining odds where applicable, expiration or claim requirements where applicable, and other material conditions will be disclosed through the Platform or applicable supplemental promotional terms before participation.

3.3 Request Card Limitations

There is a limit of one Request Card per outer envelope. Each valid Request Card results in one (1) Sweeps Coin, which will be added to the Participant's Customer Account.

A Participant must ensure that their handwriting is legible. If the handwriting is not legible, the entry will be void and Sweeps Coins will not be added to the Participant's Customer Account.

THE REQUEST MUST BE MADE AND SUBMITTED BY THE PARTICIPANT IDENTIFIED ON THE APPLICABLE CUSTOMER ACCOUNT. THE PARTICIPANT MUST SATISFY GTOA'S JURISDICTIONAL AND OTHER ELIGIBILITY REQUIREMENTS WHEN THE POSTAL REQUEST IS SUBMITTED.

GTOA may verify continuing eligibility when processing or crediting the request to the extent reasonably necessary or required by applicable law. A properly submitted postal request will not be deemed invalid solely because of ordinary administrative processing time attributable to GTOA. Nothing in this provision requires GTOA to credit a request where doing so would be prohibited by applicable law at the time the request is processed.

Requests submitted by another person, commercial entry service, automated service, or other third party on behalf of a Participant are invalid. Account and residential information supplied with the request must correspond with information reasonably required by GTOA to verify the Participant and eligibility.

Tampering with the entry process or the operation of Promotional Play — including use of any device or software to automate the Sweeps Coins request or entry process, or to assist a Participant in meeting the handwriting requirement — is prohibited, and any request or entry submitted in that manner will be void.

3.4 Postal Request Code

Where a Postal Request Code is required for a postal no-cost entry, the Participant must obtain a unique code through the method made available by GTOA. Instructions for obtaining the code are provided through the Participant's Account or another authorized GTOA channel. No purchase or payment is required to obtain a Postal Request Code.

Each Postal Request Code is unique to the Participant, may be used only once, and is subject to any validity period clearly disclosed when the code is issued or in the applicable postal-entry instructions. A code may not be sold, transferred,

shared, or used by another person. A Request Card containing an expired or previously used code at the time of processing will be void.

3.5 Sweeps Coins Display and Allocation

Applicable Sweeps Coin balances will be displayed or otherwise made available through the Participant's Account. Promotional Sweeps Coin amounts, offers, and allocations may vary prospectively. Any material amount or condition applicable to a specific entry, package, or promotion will be disclosed before the Participant takes the applicable action.

3.6 Lost or Deficient Requests

To the extent permitted by applicable law, GTOA is not responsible for requests that are lost, late, incomplete, unintelligible, improperly submitted, or that otherwise fail to satisfy the applicable entry requirements.

3.6(a) Processing of Postal Requests

Postal requests may require reasonable administrative processing time. GTOA may review a request for compliance with the applicable submission, Account, eligibility, fraud-prevention, and verification requirements before Sweeps Coins are credited. Administrative processing time attributable to GTOA will not, standing alone, invalidate an otherwise compliant request. GTOA may deny or decline to credit a request where the request did not satisfy the applicable requirements when submitted, where crediting the request would be prohibited by applicable law, or where another valid basis for denial exists under these Sweeps Rules.

3.7 Account Holder Verification

GTOA may use Account registration information and other reasonably available verification information to determine the individual associated with a Customer Account. Where Account ownership or eligibility is disputed, GTOA may require additional identity, Account, residence, location, or other verification before permitting participation or redemption.

3.8 Automated Systems Prohibited

Participants may not use bots, scripts, macros, automated entry tools, automated gameplay tools, artificial-intelligence agents, multiple or duplicate Customer Accounts, account-sharing arrangements, or other unauthorized methods or technology to obtain duplicate or unauthorized promotional benefits, automate participation, automate gameplay, acquire Sweeps Coins improperly, or submit no-cost entries in violation of applicable promotional limits.

A Participant may not create, maintain, control, or use multiple Customer Accounts for the purpose of circumventing promotional limits, eligibility requirements, claim limits, entry limits, jurisdictional restrictions, verification requirements, or other restrictions applicable to Promotional Play.

This restriction does not apply to functionality operated or expressly authorized by GTOA or its service providers as part of the Platform.

3.9 Sweeps Coins Validity and Account Dormancy

Sweeps Coins do not expire solely because of the passage of time while an Account remains open and in good standing, except where otherwise permitted by applicable law and clearly disclosed in advance as part of a specific promotion.

An Account that records no login for twelve (12) consecutive months may be treated as dormant. Before GTOA closes a dormant Account or takes action affecting Sweeps Coins held in it, GTOA will send notice to the email address registered to the Account and allow a reasonable period, of not less than thirty (30) days, for the Participant to log in or to request redemption of any Redeemable Sweeps Coins the Participant is otherwise eligible to redeem. Redeemable Sweeps Coins are handled in accordance with applicable law, including any applicable unclaimed-property requirements.

3.10 Restriction, Adjustment, and Forfeiture of Sweeps Coins

Sweeps Coins may be restricted, adjusted, or forfeited where permitted under these Sweeps Rules, the Terms and Conditions, applicable promotional terms, and applicable law, including where GTOA establishes fraud, abuse, unauthorized activity, material eligibility violations, or other material violations of the applicable terms.

GTOA will not treat a good-faith complaint, review, customer-service dispute, published opinion or criticism of GTOA, or lawful exercise of a Participant's rights, standing alone, as grounds for forfeiture.

3.11 Credits Issued in Error

Where Sweeps Coins, Gold Coins, or other promotional credits are added to an Account in error, whether through technical or human error, GTOA may reverse or adjust the credit. Where such credits have already been used in Promotional Play, GTOA may make a corresponding adjustment to the Account balance.

A Participant who becomes aware that credits have been added to their Account in error should promptly notify Customer Support. GTOA will provide the Participant with an explanation of any reversal or adjustment made under this provision.

4. USING SWEEPS COINS IN PROMOTIONAL PLAY

4.1 Promotional Play Opportunities

Eligible Sweeps Coins may be used in Promotional Play made available through the Platform for an opportunity to receive additional Sweeps Coins. Promotional Play may include games or other eligible promotional opportunities offered by GTOA or through third-party technology or content providers.

4.2 Availability and Requirements

Games on the Platform may support Standard Play using Gold Coins, Promotional Play using Sweeps Coins, or both. The play modes supported by a particular game are identified within the Platform. Featured and exclusive games support Promotional Play using Sweeps Coins, and a Participant holding eligible Sweeps Coins may enter Promotional Play on those games without holding any Gold Coins and without making any purchase.

Available Promotional Play, gameplay options, entry amounts, game content, and technical requirements may vary. Material information necessary to make a particular Promotional Play entry will be displayed or made available before participation.

Games, features, providers, configurations, and availability may be added, modified, suspended, or discontinued prospectively, subject to applicable law, provided that any restriction applies without regard to the method by which a Participant obtained Sweeps Coins.

4.3 Separate Game Environments

Certain Promotional Play may operate through an integrated or separate game environment in which an applicable Sweeps Coin balance is temporarily reflected separately from the Participant's primary Account balance. Where applicable, balances must be reconciled with the Participant's GTOA Account before becoming available for redemption.

Temporary processing or synchronization of balances does not by itself create or eliminate an otherwise valid game result or transaction.

4.4 Reward Eligibility

Only eligible Promotional Play using Sweeps Coins provides an opportunity to receive additional Sweeps Coins that may become eligible for redemption. Applicable reward information, pay tables, result criteria, or promotional terms will be displayed or otherwise made available where relevant to the particular Promotional Play.

4.5 Nature and Value of Sweeps Coins

Sweeps Coins are promotional entries and are not money, deposits, or stored-value funds. Non-Redeemable Sweeps Coins cannot be redeemed directly.

After applicable gameplay and eligibility requirements have been satisfied, eligible Sweeps Coins may be designated as Redeemable Sweeps Coins. Subject to these Sweeps Rules, each Redeemable Sweeps Coin corresponds to US \$1.00 in reward value for redemption purposes. Any change to the redemption rate applies prospectively and will not reduce the reward value of Redeemable Sweeps Coins already held in a Customer Account at the time of the change.

4.6 Gameplay Requirement

ONE-TIME (1X) GAMEPLAY REQUIREMENT

Sweeps Coins designated for Promotional Play and not yet eligible for redemption are subject to a one-time (1x) gameplay requirement. A Participant must use the applicable Non-Redeemable Sweeps Coins in eligible Promotional Play before Sweeps Coins resulting from that Promotional Play may become eligible for redemption.

The same gameplay requirement applies to all Sweeps Coins regardless of the method by which they were obtained. A change to the gameplay requirement applies prospectively and will not increase the requirement applicable to Sweeps Coins already held in a Customer Account at the time of the change.

Non-Redeemable Sweeps Coins used in Promotional Play are consumed through that play and do not separately remain available for redemption, regardless of how balances are displayed within a particular game environment. Only eligible Sweeps Coins resulting from qualifying Promotional Play may be designated as Redeemable Sweeps Coins, subject to these Sweeps Rules, applicable supplemental promotional terms, verification, and eligibility requirements.

Certain third-party or separate game environments may not technically display or maintain separate Sweeps Coin classifications within the game environment. In those circumstances, GTOA may track, calculate, reconcile, or determine satisfaction of the applicable gameplay requirement using its Account, transaction, transfer, game, provider, or other reasonably reliable system records.

The manner in which balances are displayed or temporarily reflected within a particular game environment does not eliminate the applicable gameplay requirement or cause Non-Redeemable Sweeps Coins to become Redeemable Sweeps Coins solely because they were transferred to or displayed within that game environment.

Once GTOA determines from reasonably reliable records that the applicable one-time gameplay requirement has been satisfied, eligible Sweeps Coins resulting from qualifying Promotional Play may be designated as Redeemable Sweeps Coins. Such Redeemable Sweeps Coins are not subject to an additional gameplay requirement solely because they resulted from that qualifying play.

Where a Participant disputes GTOA's determination that an applicable gameplay requirement has or has not been satisfied, GTOA will review the relevant records and provide the Participant with an explanation of its determination in accordance with Section 12.1.

4.7 Administration of Results

GTOA will administer Promotional Play, determine eligibility, and reconcile game and transaction results in accordance with these Sweeps Rules, applicable promotional terms, reasonably reliable system records, and applicable law, subject to any complaint, review, appeal, or non-waivable rights available under applicable law.

4.8 Game Rules, Outcomes, and Configurations

Applicable game rules, available outcomes, reward criteria, pay tables, or other relevant information will be displayed or made available where applicable. Game or promotion configurations may be changed prospectively where permitted by applicable law. A subsequent change will not retroactively alter an otherwise valid completed game result or Promotional Play outcome.

4.9 Odds of Receiving a Reward

The odds of receiving a reward through Promotional Play depend on the applicable game or promotion. For game-based Promotional Play, the odds are determined by the design and published outcome information of the applicable game, including any pay table or reward table made available for that game. For drawing-based or similar Promotional Play, the odds depend on the number of eligible entries received during the applicable promotional period.

The number of Sweeps Coins used in a particular entry may affect the scale of potential outcomes but does not alter the random nature of the result.

4.10 Technical Errors and Reconciliation

If Promotional Play, an Account transaction, or balance reconciliation is interrupted or affected by a technical, communication, system, or provider issue, GTOA may review relevant system and transaction records to determine the status of the activity.

Where a valid transaction or game result is established by applicable records, GTOA may use those records to reconcile the Participant's Account. Verified duplicate deductions, failed transactions, incorrect balances, or similar errors may be corrected as appropriate and in accordance with applicable law.

A malfunction voids the affected Promotional Play and any result, award, or balance display produced by it, and no award arising solely from a malfunction is payable.

To the maximum extent permitted by applicable law, GTOA is not responsible for losses, unavailable gameplay, missed opportunities, anticipated winnings, or other consequential effects resulting from a malfunction, interruption, error, or failure of a Game, provider system, or other system beyond GTOA's reasonable control. This Section does not affect a valid result established by reasonably reliable records or GTOA's obligation to process a validly earned and verified redemption in accordance with the Official Sweepstakes Rules. Nothing in this Section limits any rights or remedies that cannot lawfully be waived.

4.11 Purchased Entertainment Features

GTOA may make additional Treasure Wheel spins or similar entertainment-only features available for purchase. Any such purchased spins or purchased entertainment opportunities are Standard Play features and may award Gold Coins only.

Purchased Treasure Wheel spins and similar purchased entertainment opportunities do not award Sweeps Coins, Redeemable Sweeps Coins, cash, gift cards, or any other redeemable reward or item of monetary value. Sweeps Coins are never sold and cannot be purchased, directly or indirectly, including through the purchase of a spin, feature, or other entertainment opportunity.

Separate no-cost promotional spins or similar promotional opportunities may offer Sweeps Coins or other promotional rewards where expressly disclosed. Any such no-cost promotional opportunity is separate from purchased spins, requires no purchase or payment, and is governed by these Sweeps Rules and any applicable supplemental promotional terms.

A purchase or payment will not increase a Participant's likelihood of being selected for, receiving, or winning through any no-cost promotional spin or other Promotional Play opportunity.

5. VERIFICATION AND CONFIRMATION

5.1 Verification

Participation, reward eligibility, and redemption may be subject to reasonable verification. Verification may include confirmation of age, identity, residency, physical location, Account ownership, redemption-method ownership, eligibility, fraud indicators, sanctions compliance, or other information reasonably necessary to administer Promotional Play, protect the Platform, prevent fraud or abuse, or comply with applicable law.

Verification methods and timing may vary based on the activity, applicable law, risk factors, and information reasonably necessary to confirm eligibility. GTOA may rely on reasonably reliable Account, transaction, game, verification, and provider records when validating Promotional Play and redemption eligibility.

5.2 Compliance Requirements

A Participant must satisfy the material eligibility, verification, and participation requirements applicable to the Promotional Play before receiving or redeeming a reward.

5.3 Required Documentation

GTOA may require reasonable eligibility, identity, tax, Account, payment, redemption, or other documentation as a condition of receiving or redeeming a reward where reasonably necessary or permitted by applicable law.

5.4 Denial or Forfeiture

A potential reward may be denied or forfeited where a Participant fails to satisfy a material eligibility, verification, claim, or compliance requirement within a reasonably stated period, or where another basis for denial or forfeiture exists under these Sweeps Rules, applicable promotional terms, or applicable law. GTOA will use reasonable efforts to identify the specific documentation required and to provide a reasonable opportunity to cure a deficiency.

5.5 Unawarded Rewards

Where a reward associated with particular Promotional Play cannot lawfully or properly be awarded to the initially identified Participant, GTOA may handle the unawarded reward in the manner described in the applicable promotional terms and permitted by applicable law.

6. REWARDS AND REDEMPTION

6.1 Balance Display

Applicable Sweeps Coin balances will be displayed or otherwise made available through the Participant's Customer Account. Different balance classifications may be displayed where reasonably necessary to distinguish Sweeps Coins that are available for Promotional Play, temporarily reflected in a game environment, or eligible for redemption.

6.2 Nature of Sweeps Coins and Redemption Rights

Sweeps Coins are promotional entries and do not constitute cash, deposits, or stored-value funds. Redemption rights arise only with respect to eligible Redeemable Sweeps Coins and remain subject to these Sweeps Rules and applicable law.

6.3 Redemption Methods

GTOA may make one or more approved reward-redemption methods available to eligible Participants. Available methods and applicable processing requirements will be displayed or otherwise made available before submission of a redemption request.

Unless otherwise permitted by applicable law and expressly approved by GTOA following appropriate verification, a redemption method must belong to and correspond with the verified Participant.

6.4 Minimum and Other Redemption Requirements

A redemption request must satisfy the minimum redemption amount and other redemption requirements applicable when the request is submitted.

CURRENT REQUIREMENTS

The current minimum redemption amount, applicable limits, available redemption methods, applicable fees, and verification requirements are displayed within the redemption flow before a redemption request is submitted.

An increase to the minimum redemption amount applies prospectively and will not prevent a Participant from redeeming Redeemable Sweeps Coins already held at the time of the change under the minimum in effect when those Redeemable Sweeps Coins were credited.

6.5 Redemption Eligibility

To submit or complete a reward redemption, a Participant must:

- a. be an Eligible Participant;
- b. satisfy applicable age, identity, residence, physical-location, Account, and jurisdictional requirements;
- c. have sufficient Redeemable Sweeps Coins;
- d. satisfy applicable gameplay requirements;
- e. complete verification reasonably required by GTOA; and
- f. comply with applicable redemption limits and requirements disclosed before submission.

6.6 Redemption Limits

GTOA may establish reasonable minimum and maximum redemption amounts, per-request limits, request-frequency limits, aggregate limits applicable over a defined period (including daily, weekly, or monthly periods), processing limits, and other redemption requirements. Such requirements may vary based on redemption method, jurisdiction, compliance requirements, or other relevant factors.

Requirements applicable to a redemption request will be disclosed or made available before the request is submitted and will apply prospectively.

6.7 Taxes

Participants are responsible for determining and satisfying their individual federal, state, local, and other tax obligations arising from rewards or redemptions.

GTOA may request taxpayer information or documentation, issue information returns, report rewards or redemptions to governmental authorities, and perform withholding where required by applicable law. GTOA does not provide individual tax advice.

6.8 Fees

Any fee payable by a Participant in connection with a redemption method will be clearly disclosed within the redemption flow before submission of the redemption request and will be imposed only where permitted by applicable law.

Participants are responsible for charges, conversion costs, or other fees imposed independently by their financial institution, payment provider, or redemption provider, except where prohibited by applicable law.

6.9 Transferability

Sweeps Coins are personal to the Participant and may not be sold, transferred, assigned, exchanged between Participants, or used outside the Platform except as expressly authorized by GTOA and permitted by applicable law.

6.10 Winner Notification

Where separate winner notification is required, GTOA may contact the Participant using Account contact information or another method identified in the applicable promotional terms.

6.11 Payment Disputes and Account Review

GTOA may temporarily restrict, suspend, or review an Account in connection with an unauthorized transaction, payment reversal, chargeback, suspected fraud, Account compromise, duplicate reimbursement, or other payment dispute where reasonably necessary to protect the Participant, GTOA, or the integrity of the Platform.

Following review, GTOA may take reasonable action permitted under these Sweeps Rules, the Terms and Conditions, the Refund Policy, and applicable law where fraud, abuse, unauthorized activity, duplicate recovery, or another material violation is established. A payment dispute alone does not automatically establish fraud and will not, standing alone, result in forfeiture of legitimate sweepstakes winnings or Redeemable Sweeps Coins.

6.12 Account Closure, Self-Exclusion, and Responsible Play

A Participant may request to take a break from the Platform, self-exclude, or close their Account at any time through Customer Support or the tools made available under GTOA's Responsible Social Gameplay Policy.

Where a Participant voluntarily closes their Account or self-excludes, GTOA will honor a redemption request for Redeemable Sweeps Coins held in the Account at that time, provided the Participant satisfies applicable verification and eligibility requirements and the applicable minimum redemption amount. Redeemable Sweeps Coins are not forfeited solely because a Participant chooses to close their Account or to self-exclude.

Where a Customer Account is restricted, suspended, or closed by GTOA, treatment of remaining Sweeps Coins is subject to these Sweeps Rules, the Terms and Conditions, applicable promotional terms, eligibility and verification requirements, and applicable law. Where a Participant remains eligible and holds valid Redeemable Sweeps Coins that are not subject to forfeiture under these Sweeps Rules or the Terms and Conditions, GTOA will administer any remaining redemption rights in accordance with applicable law and the redemption requirements applicable to the circumstances.

Non-Redeemable Sweeps Coins and Gold Coins have no monetary value and are not redeemable in any circumstance, including on Account closure. Sweeps Coins that have not satisfied applicable gameplay requirements, Sweeps Coins obtained fraudulently or improperly, duplicate promotional benefits, and Sweeps Coins otherwise subject to valid forfeiture may be restricted, adjusted, or forfeited to the extent permitted by these Sweeps Rules, the Terms and Conditions, and applicable law.

Nothing in this Section permits forfeiture of a valid reward or redemption right where such forfeiture is prohibited by applicable law.

7. SUPPLEMENTAL PROMOTIONAL TERMS

GTOA may offer individual promotions, giveaways, drawings, recurring no-cost promotional awards, randomized no-cost promotional opportunities, free promotional spins, sports-related promotional entries, loyalty or VIP program benefits, or other Promotional Play subject to supplemental promotional terms.

Sweeps Coins provided under any supplemental promotional terms remain promotional entries subject to the same gameplay, eligibility, verification, and redemption requirements as Sweeps Coins obtained through any other method. No supplemental promotional terms, promotion, or program may alter the value of a Sweeps Coin, the applicable gameplay requirement, redemption eligibility, or a Participant's chances of receiving a reward.

7.1 Giveaways, Drawings, and Social Promotions

Where GTOA offers a giveaway, drawing, promotional code, community event, social-media promotion, or similar promotional offer, GTOA will state or make reasonably available, before entry, the entry method and any action required to enter; the promotional period; eligibility requirements specific to the promotion; entry, claim, or per-Participant limits; the available reward; the method by which a winner or result is determined and the odds or method of determining odds where applicable; any claim requirement or deadline; and any other material condition necessary to understand the promotion.

Where a promotion is announced through a social-media channel or other communication of limited length, those terms may be provided through a clearly identified link or reference in or accompanying that communication, including a link to these Sweeps Rules.

No purchase or payment is necessary to enter a promotion or to receive a reward, and a purchase will not increase a Participant's chances of winning. Where a promotion is conducted through or announced on a third-party platform, the promotion is offered solely by GTOA and is not sponsored, endorsed, administered by, or associated with that platform.

7.2 Loyalty and VIP Programs

GTOA may offer an optional promotional loyalty or VIP program. Tier names, qualification criteria, points or progress calculations, thresholds, benefits, rewards, earning periods, expiration rules, and limits may change from time to time and are displayed through the Platform, where they are viewable before registration and at any time after signing in to a Customer Account.

Participation in any such program is optional. Program status does not change the value of a Sweeps Coin, the applicable gameplay requirement, redemption eligibility or redemption requirements, or a Participant's chances of receiving a reward in any Promotional Play. Sweeps Coins provided through such a program are promotional entries, are not sold and cannot be purchased, and are credited as Non-Redeemable Sweeps Coins subject to the same requirements as Sweeps Coins obtained through any other method.

No purchase or payment is necessary to participate in Promotional Play, to obtain Sweeps Coins, or to redeem a reward, and every free method of entry described in these Sweeps Rules remains available to every Eligible Participant regardless of program status.

Program status, progress, and unclaimed benefits are personal to the Customer Account holder, are not transferable, and have no independent cash value.

Applicable supplemental terms may establish promotion-specific eligibility requirements, participation periods, entry or claim limits, reward amounts, available rewards, selection methods, result or winner-determination criteria, odds or methods of determining odds where applicable, gameplay requirements, cancellation or postponement procedures, expiration or claim requirements, and other material conditions, provided that such terms are clearly disclosed before participation and do not reduce or eliminate any no-cost method of participation or other right required by applicable law. Those terms are incorporated into these Sweeps Rules solely with respect to the applicable promotion.

Where a promotion is based on the result of a sporting event, supplemental promotional terms may also establish the applicable event, entry deadline, official result source, treatment of ties, cancellations, postponements, schedule changes, or other circumstances affecting determination of the promotional result.

If supplemental promotional terms conflict with these Sweeps Rules regarding a promotion-specific matter, the supplemental promotional terms will control that matter to the extent permitted by applicable law. See Section 10.9 (Order of Precedence).

8. PARTICIPATION CONDITIONS AND RELEASE

To the fullest extent permitted by applicable law, each Participant agrees to comply with these Sweeps Rules, the Terms and Conditions, and applicable promotional terms.

To the fullest extent permitted by applicable law, GTOA and its affiliates, service providers, officers, directors, employees, agents, and representatives will not be liable for losses arising from circumstances outside their reasonable control or from a Participant's violation of these Sweeps Rules.

Nothing in these Sweeps Rules excludes, restricts, or waives any liability, consumer protection, right, or remedy that cannot lawfully be excluded, restricted, or waived, and nothing releases GTOA's obligation to process a validly earned and verified redemption in accordance with these Sweeps Rules.

9. PUBLICITY AND ANNOUNCEMENT OF RESULTS

To the extent permitted by applicable law, by participating in Promotional Play a Participant acknowledges and agrees that GTOA may publish or display limited information reasonably necessary to announce, verify, document, or communicate the results of a Promotion, giveaway, drawing, Sports Pick, leaderboard, tournament, or other promotional activity, including through the Platform, GTOA communications, and GTOA's official social media channels.

Such information may include the Participant's first name, first name and last initial, Customer Account username or display name, general state or jurisdiction of residence, promotional result, and the amount or nature of a reward received or redeemed. GTOA will not publish a Participant's full residential address, private contact information, payment information, government identification information, date of birth, or other sensitive personal information for promotional purposes. Where reasonably practicable, GTOA will use a shortened, partially anonymized, or display-name version of a Participant's identity when publicly announcing promotional results.

Such publication does not constitute an endorsement by the Participant and does not authorize GTOA to use the Participant's photograph, image, likeness, voice, testimonial, personal statement, or other identifying content in advertising or promotional creative without the Participant's separate authorization.

A Participant may request that GTOA use only their Customer Account username or display name in promotional-result announcements, or may request that GTOA omit them from future announcements, by contacting Customer Support. GTOA will honor such a request on a prospective basis within a reasonable period.

Where permitted by applicable law and disclosed in connection with a particular promotion, GTOA may request a Participant's authorization to use their full name, image, likeness, voice, statements, testimonial, photograph, or video for advertising or promotional purposes. Any such use will be subject to applicable law and the terms of the applicable authorization.

Redemption of a reward is not conditioned on granting publicity rights except where a publicity release is expressly required, clearly disclosed in connection with a specific promotion before participation, and permitted by applicable law.

Nothing in this Section authorizes GTOA to make a false or misleading statement about a Participant, to falsely imply that a Participant endorses GTOA, or to use personal information in a manner prohibited by applicable law or the Privacy Policy.

10. GENERAL CONDITIONS

10.1 Modification and Suspension of Promotional Play

GTOA may cancel, suspend, modify, or discontinue Promotional Play where reasonably necessary because of fraud, security concerns, technical failures, provider issues, legal or regulatory requirements, events outside GTOA's reasonable control, or other circumstances that materially impair the integrity, legality, security, or proper operation of the Promotional Play.

Where reasonably practicable and required by applicable law, GTOA will provide notice of a material modification affecting Participants.

10.2 Disqualification

GTOA may disqualify or restrict a Participant who materially violates these Sweeps Rules or applicable promotional terms; circumvents eligibility requirements; engages in fraud, cheating, tampering, abuse, unauthorized automation, or prohibited account sharing; or otherwise materially interferes with the lawful or fair administration of Promotional Play.

10.3 Legal Violations and No Waiver

GTOA reserves all rights and remedies available under applicable law in response to fraud, tampering, unauthorized access, interference with the Platform, or other unlawful conduct. GTOA's failure to enforce a provision in a particular instance does not constitute a waiver of that provision.

10.4 Notice

Where notice of a cancellation, suspension, or material modification is required, GTOA may provide notice through the Platform, Account communications, or another reasonable method appropriate to the circumstances and required by applicable law.

10.5 Amendments to These Sweeps Rules

GTOA may amend these Sweeps Rules prospectively. Where an amendment materially affects existing Participant rights or obligations and applicable law requires notice or consent, GTOA will provide the required notice or obtain the required consent before the amendment applies.

Except where immediate or earlier action is reasonably necessary to comply with applicable law, a regulatory or governmental directive, an enforcement action, a court order, a security or fraud-prevention requirement, or a payment-processor or service-provider requirement, GTOA will ordinarily provide at least thirty (30) days' notice before a materially adverse amendment becomes effective.

Routine changes to Platform functionality, user-interface terminology, available games, game providers, service providers, payment or redemption methods, Customer Support channels, or other operational details do not require amendment of these Sweeps Rules unless the change materially alters a Participant's rights or obligations relating to Promotional Play.

Current jurisdictional restrictions and other changeable compliance information may be maintained separately and incorporated or referenced through the Platform where permitted by applicable law.

Changes will not retroactively alter a validly completed Promotion, a validly submitted redemption request, a vested redemption right, or a dispute that arose before the applicable change became effective, except where required by applicable law.

10.6 Platform and Operational Changes

Platform features, functionality, navigation, interface terminology, available games, game providers, service providers, payment or redemption methods, and similar operational features may change from time to time without amendment of these Sweeps Rules, provided that a change that materially affects a Participant's rights, obligations, eligibility, entry opportunity, or redemption rights will be disclosed as required by applicable law.

10.7 Third-Party Services

GTOA may use third-party service providers in connection with gameplay, technology, payment processing, redemption processing, identity or location verification, communications, hosting, security, or other Platform functions. Availability or operation of such services may be subject to technical, compliance, or eligibility requirements.

10.8 Material Promotional Disclosures

Before a Participant enters or accepts an opportunity to participate in Promotional Play subject to material terms not contained in these Sweeps Rules, GTOA will make the applicable material terms reasonably available to the Participant.

Such terms may include, as applicable, eligibility requirements, participation or entry periods, entry or claim limits, available rewards, selection methods, result or winner-determination criteria, odds or the method of determining odds where applicable, gameplay requirements, expiration or claim requirements, cancellation or postponement procedures, and other material conditions necessary for the Participant to understand the applicable Promotional Play.

10.9 Order of Precedence

If these Sweeps Rules conflict with the Terms and Conditions regarding Promotional Play, these Sweeps Rules control with respect to Promotional Play. If supplemental promotional terms conflict with these Sweeps Rules regarding a promotion-specific matter, the supplemental promotional terms control solely with respect to that matter, unless prohibited by applicable law.

The Terms and Conditions control dispute resolution, arbitration, the class-action waiver, the jury-trial waiver, general Platform access, Account use, intellectual property, community conduct, and other general Platform contractual matters not expressly controlled by these Sweeps Rules or applicable supplemental terms.

If any advertisement, promotional material, social-media post, affiliate description, or other communication describing Promotional Play conflicts with these Sweeps Rules, these Sweeps Rules control.

Applicable law controls to the extent a right or obligation cannot lawfully be waived or modified.

10.10 Severability

If any provision of these Sweeps Rules is held invalid or unenforceable, that provision will be enforced to the maximum extent permitted by law, and the remaining provisions will remain in effect, except where doing so would materially alter the intended operation of Promotional Play.

10.11 Application Store Platforms

Where the Platform is made available through a third-party application store or distribution platform, Promotional Play is offered solely by GTOA. Promotional Play is not sponsored, endorsed, administered by, or associated with Apple Inc., Google LLC, or any other application store or distribution platform, and no such platform bears any responsibility in connection with Promotional Play.

10.12 Events Outside Reasonable Control

GTOA is not responsible for a failure or delay in performing an obligation relating to Promotional Play where the failure or delay is caused by an event outside GTOA's reasonable control, including a natural disaster, act of government, labor disruption, war or civil disturbance, epidemic, power or telecommunications failure, or failure of a third-party service provider. Where such an event materially affects Promotional Play, GTOA will act reasonably to limit the effect on Participants, and this provision does not excuse GTOA from processing a validly earned and verified redemption once the event has ended.

10.13 Language

These Sweeps Rules are made available in English. If a translation is provided for convenience and any inconsistency arises, the English-language version controls, except where applicable law requires otherwise.

11. LIMITATIONS OF LIABILITY

11.1 Limitations

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, GTOA AND ITS AFFILIATES, SERVICE PROVIDERS, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AND REPRESENTATIVES ARE NOT RESPONSIBLE FOR LOSSES RESULTING FROM TECHNICAL FAILURES, NETWORK INTERRUPTIONS, UNAUTHORIZED THIRD-PARTY INTERFERENCE, ERRORS OUTSIDE GTOA'S REASONABLE CONTROL, OR A PARTICIPANT'S FAILURE TO COMPLY WITH THESE SWEEPS RULES.

NOTHING IN THESE SWEEPS RULES EXCLUDES OR LIMITS ANY LIABILITY, RIGHT, OR REMEDY THAT CANNOT LAWFULLY BE EXCLUDED OR LIMITED.

11.2 Correction of Errors

Where a verified technical, system, provider, communication, or processing error affects Promotional Play, a Sweeps Coin balance, or an Account transaction, GTOA may review relevant records and take reasonable corrective action, which may include correcting or restoring an affected balance or transaction. GTOA will use reasonable efforts to restore the affected Participant to the position occupied immediately before the affected activity.

To the maximum extent permitted by applicable law, GTOA is not responsible for losses, unavailable gameplay, missed opportunities, anticipated winnings, or other consequential effects resulting from a malfunction, interruption, error, or failure of a Game, provider system, or other system beyond GTOA's reasonable control. This Section does not affect a valid result established by reasonably reliable records or GTOA's obligation to process a validly earned and verified redemption in accordance with the Official Sweepstakes Rules. Nothing in this Section limits any rights or remedies that cannot lawfully be waived.

Nothing in this provision limits any right or remedy that cannot lawfully be waived or limited.

12. COMPLAINTS AND DISPUTES

12.1 Customer Complaints

A Participant who is dissatisfied with a decision relating to Promotional Play, including an eligibility determination, a verification outcome, a Sweeps Coin adjustment, a transaction determination, or a redemption decision, may submit a complaint through GTOA's Customer Support contact methods identified on the Platform, or an appeal to appeals@gtoarcade.com.

GTOA will acknowledge a complaint within three (3) business days of receipt and will use reasonable efforts to provide a substantive response within fifteen (15) business days, or to explain within that period why additional time is reasonably required. A Participant who is dissatisfied with the response may request escalation to a senior reviewer, who will provide a final written determination.

Use of this complaints procedure is free of charge and is not a precondition to any right or remedy available to a Participant under applicable law. This provision does not affect the separate informal dispute-resolution notice requirement in the dispute-resolution provisions of the Terms and Conditions, which a submission under this Section will satisfy where it provides substantially the information required there.

Nothing communicated by Customer Support, an employee, contractor, agent, affiliate, social-media representative, or other representative of GTOA modifies, waives, or amends these Sweeps Rules, the Terms and Conditions, or applicable supplemental promotional terms unless the modification or waiver is expressly authorized in writing by GTOA.

12.2 Dispute Resolution

The dispute-resolution provisions contained in GTOA's then-current Terms and Conditions are incorporated into these Sweeps Rules by reference to the extent permitted by applicable law. Those provisions include an agreement to arbitrate on an individual basis, a class-action waiver, a jury-trial waiver, and a right to opt out of arbitration within thirty (30) days. In the event of a conflict concerning dispute-resolution procedures, the applicable dispute-resolution provisions of the Terms and Conditions will control.

13. OTHER PROVISIONS

13.1 Limitation of Damages and Remedies

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THE LIMITATIONS OF LIABILITY AND AVAILABLE REMEDIES SET FORTH IN THE TERMS AND CONDITIONS APPLY TO PARTICIPATION IN PROMOTIONAL PLAY. NOTHING IN THESE SWEEPS RULES WAIVES OR LIMITS A RIGHT OR REMEDY THAT CANNOT LAWFULLY BE WAIVED OR LIMITED.

13.2 Governing Law

Except to the extent otherwise required by applicable law or governed by the Federal Arbitration Act, these Sweeps Rules and disputes concerning their construction, validity, interpretation, or enforceability are governed by the laws of the State of South Carolina, without regard to conflict-of-law principles. Nothing in this provision deprives a consumer of the protection of mandatory provisions of the law of the consumer's state of residence that cannot be derogated from by agreement.

13.3 Communication

Questions regarding Promotional Play or these Sweeps Rules may be submitted through GTOA's then-current Customer Support contact methods identified on the Platform. GTOA may provide notices or Promotional Play communications through the Platform, Account communications, or other reasonable communication methods.

13.4 Participant Conduct

Participants may not engage in threats, unlawful harassment, fraud, impersonation, cheating, tampering, coordinated manipulation, abuse of the Platform, or other conduct that materially interferes with the integrity, security, or lawful operation of Promotional Play.

Good-faith complaints, Customer Support disputes, reviews, opinions, or criticism of GTOA, standing alone, do not constitute a violation of this provision and are not grounds for forfeiture or enforcement action. Nothing in this Section prevents GTOA or another person from exercising rights or remedies available under applicable law in response to unlawful conduct.

14. PARTICIPANT'S PERSONAL INFORMATION

Personal information collected in connection with Promotional Play is handled in accordance with GTOA's Privacy Policy and applicable law. GTOA may process information reasonably necessary to administer Promotional Play, determine eligibility, verify identity or location, prevent fraud or abuse, process redemptions, satisfy tax or legal obligations, and protect the security and integrity of the Platform, as further described in the Privacy Policy.

GTOA does not sell personal information, and does not share personal information for cross-context behavioral advertising except as described in the Privacy Policy. Where any GTOA activity constitutes a sale or sharing of personal information under applicable law, GTOA provides the opt-out method described in the Privacy Policy and honors opt-out preference signals such as the Global Privacy Control where GTOA is able to receive and process them.

CONTACT AND FREE ENTRY SUMMARY

NO PURCHASE NECESSARY. 21+. ELIGIBILITY RESTRICTIONS APPLY. VOID WHERE PROHIBITED OR RESTRICTED BY LAW. SEE THESE OFFICIAL SWEEPS RULES AND CURRENT JURISDICTIONAL ELIGIBILITY INFORMATION FOR COMPLETE DETAILS.

Free postal entry: receive free Sweeps Coins by obtaining a Postal Request Code and sending a handwritten request meeting the requirements of Section 3.2(d) to Golden Ticket Online Arcade — Sweepstakes Department, 2186 Jackson Keller Rd, Suite 2269, San Antonio, TX 78213.

- **General Support:** support@gtoarcade.com
- **Appeals:** appeals@gtoarcade.com
- **Age & Eligibility:** eligibility@gtoarcade.com
- **Legal and Compliance:** legal@gtoarcade.com
- **Responsible Social Gameplay:** responsiblegaming@gtoarcade.com

These Official Sweepstakes Rules are effective as of August 17, 2026 and supersede all prior versions.